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**For Immediate Release**

**Contact Information**

David Pleiss, Vice President, Investor and Public Relations  
West Corporation  
11808 Miracle Hills Drive  
Omaha, Neb. 68154  
402-963-1500  
[dupleiss@west.com](mailto:dupleiss@west.com)

**West Corporation to Hire 700+ at San Antonio  
and Universal City Locations**

(Omaha, Neb., Oct. 18, 2010) - [West Corporation](http://www.westcorp.com), a leading provider of technology-driven, voice-oriented solutions, recently announced plans to hire more than 700 new, full-time customer care professionals for its San Antonio and Universal City locations. This hiring announcement is in addition to the recently announced hiring effort of more than 500 in Universal City.

The positions come from increased need from an existing West client, a wireless communications company, and the expansion of West's mortgage services business in Universal City. The positions offer a competitive wage, paid training and other benefits. West is looking for candidates with a solid work history and customer service experience. Good communication and computer skills are also necessary. Select positions may require employees to have bilingual (English/Spanish) skills.

"There is no better place to build a career than at West Corporation. With 32,000 employees located throughout North America, Europe and Asia, the career opportunities are endless," said Lloyd Dillard, divisional director of employment. "The San Antonio community has a talented workforce, and we are excited to offer so many new positions."

West invites those interested in a position with West in San Antonio to apply at their office located at 11330 IH-10 West, Bldg. 3000, during normal business hours. For those interested in a position at West's Universal City location, West will host job fairs on Tuesday, October 19, from noon to 7 p.m., and Wednesday, October 20, from 3 p.m. to 7 p.m., located at 2103 Universal City Blvd. To expedite the application process, interested individuals may also apply online at [www.westemployment.com](http://www.westemployment.com).

### About West Corporation

West Corporation is a leading provider of technology-driven, voice-oriented solutions. West offers its clients a broad range of communications and infrastructure management solutions that help them manage or support critical communications. West's automated customer contact solutions and conferencing services are designed to improve its clients' cost structure and provide reliable, high-quality services. West also provides mission-critical services, such as public safety and emergency communications.

Founded in 1986 and headquartered in Omaha, Nebraska, West serves Fortune 1000 companies and other clients in a variety of industries, including telecommunications, banking, retail, financial, technology and healthcare. West has sales and operations in the United States, Canada, Europe, the Middle East, Asia Pacific and Latin America. For more information on West Corporation, please call 1-800-841-9000 or visit [www.west.com](http://www.west.com).

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